

| Report of | Meeting | Date |
|--|-------------------|----------------|
| Chief Executive (Introduced by the Executive Member for Policy and Performance) | Executive Cabinet | 18 August 2011 |

FIRST QUARTER CHORLEY PARTNERSHIP PERFORMANCE REPORT 2011/12

PURPOSE OF REPORT

- To update members on the performance of the Chorley Partnership during the first quarter of 2011/2012, from 1 April to 30 June 2011.

RECOMMENDATION(S)

- That the report be noted

EXECUTIVE SUMMARY OF REPORT

- The report highlights the performance of the Chorley Partnership in achieving the key performance targets. In summary:
 - Overall crime has reduced by 9.6% compared to this period last year and reductions have been seen in most categories of crime during the first quarter.
 - The % of unauthorised absence in primary and secondary schools in the Chorley area is below the national average.
- The report also includes an update on progress made in the delivery of the key projects of the Chorley Partnership in 2011/2012. Performance is excellent, with four of the five projects currently rated 'green'.

REASONS FOR RECOMMENDATION(S)

(If the recommendations are accepted)

- To facilitate the ongoing analysis and management of the Chorley Partnership's performance and delivery of funded projects.

ALTERNATIVE OPTIONS CONSIDERED AND REJECTED

- None

CORPORATE PRIORITIES

- This report relates to the following Strategic Objectives:

| | | | |
|-----------------------|---|---|---|
| Strong Family Support | ✓ | Education and Jobs | ✓ |
| Being Healthy | ✓ | Pride in Quality Homes and Clean Neighbourhoods | ✓ |

| | | | |
|---|---|--|---|
| Safe Respectful Communities | ✓ | Quality Community Services and Spaces | ✓ |
| Vibrant Local Economy | ✓ | Thriving Town Centre, Local Attractions and Villages | ✓ |
| A Council that is a consistently Top Performing Organisation and Delivers Excellent Value for Money | | | ✓ |

PERFORMANCE INDICATORS

8. This section includes an overview of the key performance indicators for the Chorley Partnership. This does not include indicators that are the responsibility of Chorley Council, as they are reported in the Council Quarter One Performance Report elsewhere on this agenda.

All Crime

9. Crime overall has reduced by 9.6% compared to the same period of last year. This is broken down into the following categories:

| Category | Q1 2010/11 | Q1 2011/12 | % Change |
|------------------------------|------------|------------|----------|
| All Crime | 1607 | 1452 | -9.6 |
| Serious Acquisitive Crime | 201 | 186 | -7.5 |
| Burglary Dwelling | 42 | 68 | +61.9 |
| Vehicle Crime | 148 | 113 | -23.6 |
| Robbery | 11 | 5 | -54.5 |
| All Violent Crime | 397 | 358 | -9.8 |
| Violence Against the Person | 369 | 332 | -10 |
| Domestic Violence | 133 | 153 | +15 |
| Domestic Violence Detections | 108 | 113 | +4.6 |
| Domestic Violence Murder | 0 | 0 | = |
| Criminal Damage (inc arson) | 343 | 232 | -32.4 |
| Detected Arsons | 2 | 0 | 0 |

- There have been 26 more **Burglary Dwelling** incidents in quarter one 2011/12 compared with quarter one 2010/11. Due to the low figure in 2010/11 small increases appear inflated in terms of percentage change. The Safer Chorley and South Ribble Partnership are monitoring this performance, including any patterns in the incidents and considering targeted action.
- Overall, in this quarter, there have been significant decreases in **vehicle crime, robbery and criminal damage**.

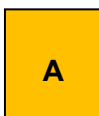
Other Key Partnership Indicators

| Performance Indicator | Target / Comparison | Actual | Reporting Period |
|--|---------------------|--------|----------------------------------|
| You and Your Family | | | |
| % of unauthorised absence in primary and secondary schools in the Chorley area | England 0.99% | 0.52 | Autumn Term 2009/10 |
| You and Your Community | | | |
| All Crime | 1607 | 1452 | Q1 11/12 compared to Q1 10/11 |
| Serious Acquisitive Crime | 201 | 186 | |
| Accidental Dwelling Fires | 16 | 12 | 2011/12 target |
| Deliberate Primary Fires | 8.75 | 12 | |
| You and Your Community | | | |
| The number of children killed or seriously injured on Chorley roads | 2 | 1 | Q1 11/12 compared to Q1 10/11 |

KEY PROJECTS DELIVERY

10. The Chorley Partnership has five key projects for delivery during 2011/2012. These projects support the delivery of the vision, themes and priorities of the Sustainable Community Strategy 2010-2020. Each project uses Chorley Council's project management methodology to manage and monitor delivery. Included in the table below is a summary of the progress made in the last quarter, alongside any issues that have been encountered which may impact on the project.
11. Performance is strong, with four of the five projects being rated 'green', meaning that they are currently on track to deliver the expected benefits.

| Early Intervention | |
|---------------------------|--|
| What is it? | This project will work with the Chorley Children's Trust and Lancashire County Council. The Children's Trust has secured £260k over two years, and a full time Early Intervention worker to work on developing early intervention in Chorley. The project will build on successful initiatives already in place, including the Families First project. |
| Lead Partner | Chorley Council / Lancashire County Council |
| RAG Status | This project is rated as amber, following delays with the schedule. Some work has been completed in this quarter, but due to external delays, the timetable for completion has been revised and all projects are expected to be commissioned during the second quarter. |



| Total Alcohol | |
|----------------------|---|
| What is it? | <p>This project aims to tackle and reduce the social and financial costs of alcohol related harm in Chorley. This is a Chorley Partnership project, which will be delivered by a number of organisations. The three phases of the project will include:</p> <ol style="list-style-type: none"> 1. High Level Count – understanding the spend on alcohol services in Chorley, by a variety of organisations 2. Circles of Need – to map the customer interactions to identify duplication and overlap, in particular, where the provision of services is at the different Tiers of 1, 2, 3 and 4 – the more costly services being at the later end of the range 3. Recommendations – to take the information from phases 1 and 2 and make recommendations regarding where the money is being spent and how efficiencies and customer experience can be improved |
| Lead Partner | Chorley Council |
| RAG Status | <div style="display: flex; align-items: center;"> <div style="background-color: #00FF00; width: 30px; height: 30px; display: flex; align-items: center; justify-content: center; margin-right: 10px;">G</div> <p>The overall project is on target, as stage one has been completed on time. The Chorley Partnership Executive have approved the recommendations from phase one for implementation, and the timetable for phase two which will examine the costs of alcohol related harm in Chorley.</p> </div> |

| Total Family | |
|---------------------|--|
| What is it? | <p>This project is to deliver the Total Family – integrated working practices project. The aim of the project is to examine the systems and processes surrounding the 320 cases currently involving both adult and children's services in Lancashire County Council (LCC) and to undertake an intensive review of a cohort of those cases from Chorley district. The output of this project will be case studies, reports and recommendations.</p> |
| Lead Partner | Lancashire County Council |
| RAG Status | <div style="display: flex; align-items: center;"> <div style="background-color: #00FF00; width: 30px; height: 30px; display: flex; align-items: center; justify-content: center; margin-right: 10px;">G</div> <p>This project is on track, stages one – four have been completed on time and in relation to the project plan.</p> <p>Work completed includes;</p> <ul style="list-style-type: none"> • Data Analysis • Case file analysis • Practitioner Workshops – Phase 1 and Phase 2 • Initial issues and recommendations </div> |

| VCFS Forum | |
|---------------------|--|
| What is it? | <p>The VCFS Forum Development Project will develop a sustainable and representative forum for the VCF Sector, to give them a more coordinated and influential voice.</p> <p>The VCFS Forum Development Project was commissioned by the Partnership Executive at their meeting on 14th December 2010. A contract was developed with the chosen provider, which began on 1st April 2011 and runs until 30th September 2011</p> |
| Lead Partner | Age UK Lancashire |
| RAG Status | <div style="display: flex; align-items: center;"> <div style="background-color: #00FF00; width: 30px; height: 30px; display: flex; align-items: center; justify-content: center; margin-right: 10px;">G</div> <div> <p>The steering group have submitted monthly monitoring reports and the project is on track.</p> <ul style="list-style-type: none"> • A committee has been set up with 5 members from Age UK Lancashire, Chorley & South Ribble CAB, Homestart, Chorley & Astley Rotary, Parish Church, and Methodist Church • A constitution has been adopted • Insurance is in place • A work plan has been prepared • Contact has been made with all members of the Stronger and More Involved Communities group and those on the Chorley Community Network • A facilitated meeting for the sector was held on 19th July at St Joseph's Church Hall and a second meeting has been planned for 12th September at the same venue • Interim representatives are in place for the Chorley Partnership Executive and the other statutory groups. </div> </div> |

| Review of Local Advice Services | |
|--|--|
| What is it? | <p>The Review of Local Advice Services Project will review front office and customer facing services for key public and voluntary agencies who have a particular remit regarding the provision of advice and support. This has been identified as a potential opportunity to rationalise estate and generate savings, as well as providing a more joined up service for customers.</p> |
| Lead Partner | Chorley Council |
| RAG Status | <div style="display: flex; align-items: center;"> <div style="background-color: #00FF00; width: 30px; height: 30px; display: flex; align-items: center; justify-content: center; margin-right: 10px;">G</div> <div> <p>This project is managed by a steering group, who have recently completed the initial research of the project. This has found that there is little overlap in terms of service provision across agencies, but that there could be efficiencies and a better customer service provided through joining up some of these services. Additional work is required to scope these improvements, the Chorley Partnership Executive will consider recommendations from that stage at their next meeting in November</p> </div> </div> |

IMPLICATIONS OF REPORT

12. This report has implications in the following areas and the relevant Directors' comments are included:

| | | | |
|-----------------|--|--|---|
| Finance | | Customer Services | |
| Human Resources | | Equality and Diversity | |
| Legal | | No significant implications in this area | ✓ |

GARY HALL
CHIEF EXECUTIVE

There are no background papers to this report.

| Report Author | Ext | Date | Doc ID |
|------------------|------|----------------|--|
| Louise Wingfield | 5061 | 18 August 2011 | Chorley Partnership 1 st Quarter Report |